

Our AI agent portfolio across ERP and CRM domains

We're building a practical portfolio of AI agents embedded inside Dynamics 365 Finance & Operations and CRM—so they improve outcomes right where teams work.

Manufacturing

Production Risk Agent

Spots schedule slippage and bottlenecks, then recommends sequencing fixes.

Quality & Lot Intelligence Agent

Flags batch anomalies early and surfaces potential quality deviations.

Impact: less downtime, better yield, stronger compliance.

Dynamics 365 Out-of-the-Box Agents

Explore Microsoft's out-of-the-box Dynamics 365 agents, where they fit across business workflows, and how Korcomptenz can extend and customize them.

[Know More >>](#)

Finance

Close Acceleration Agent

Flags anomalies in journals and reconciliations and guides corrective steps.

Margin Intelligence Agent

Finds profit leakage by SKU/customer and highlights promotion-driven erosion.

Impact: faster close, clearer margins, less manual effort.

Supply Chain & Warehousing

Inventory Risk & Expiry Agent

Identifies aging stock and recommends rebalancing across warehouses.

Demand Signal Agent

Detects SKU-level demand shifts and suggests procurement adjustments.

Voice-Native Warehouse Agent (deployed)

Enables hands-free execution in cold-chain environments, integrated with D365 WMS.

Impact: improved inventory turns, fewer write-offs, higher throughput.

Retail & Distribution

Promotion Effectiveness Agent

Tracks sell-through versus spend and suggests where to reallocate budget.

Customer Behavior Intelligence Agent

Surfaces micro-segments and predicts cross-sell opportunities.

Impact: revenue uplift and stronger campaign ROI.