



IT Managed Services

Transform Your IT Operations with AI-Powered Management and Expert Support

Comprehensive IT infrastructure, application, and security management with intelligent automation

Our IT Managed Services Portfolio

End-to-end IT management with AI-powered operations, proactive monitoring, and expert support



Infrastructure Management

- Complete management of servers, storage, networking, and databases with AI-powered monitoring, automated scaling, and proactive maintenance.

AI-Powered Operations:

- Predictive infrastructure analytics
- Automated capacity planning
- Self-healing infrastructure
- Intelligent resource optimization



Application Management

- End-to-end application lifecycle management including deployment, monitoring, optimization, and support with AI-enhanced performance tuning.

AI-Powered Operations:

- Automated performance optimization
- Intelligent error prediction
- Smart deployment automation
- Predictive maintenance scheduling



Security Operations

- 24/7 security monitoring and management with AI-powered threat detection, automated response, and comprehensive compliance management.

AI-Powered Operations:

- Intelligent threat detection
- Behavioral anomaly analysis
- Automated incident response
- Predictive security analytics



AI-Enhanced Service Desk

- Intelligent service desk with AI-powered ticket routing, automated resolution, and predictive support for enhanced user experience.

AI-Powered Operations:

- Intelligent ticket classification
- Predictive problem identification
- Automated issue resolution
- Smart knowledge management



Monitoring and Analytics

- Advanced monitoring and analytics with AI-driven insights, predictive analytics, and automated alerting for proactive IT management.

AI-Powered Operations:

- Predictive failure analytics
- Automated root cause analysis
- Intelligent alerting algorithms
- Performance trend prediction



Automation and Orchestration

- Comprehensive IT automation and orchestration with AI-powered workflows, intelligent process optimization, and self-service capabilities.

AI-Powered Operations:

- Intelligent workflow automation
- Predictive automation triggers
- Self-optimizing processes
- Smart resource orchestration



Cloud and Hybrid Operations

- Comprehensive cloud and hybrid infrastructure management with seamless on-premise integration, multi-cloud orchestration, and AI-powered optimization.

AI-Powered Operations:

- Intelligent multi-cloud management
- Smart cost optimization across clouds
- Automated hybrid workload placement
- Predictive scaling and migration

Flexible Operating Models

Tailored support models designed to meet your business requirements and operational needs

24/7 Global Support

Round-the-Clock Coverage

- 24x7x365 monitoring and support
- Global follow-the-sun model
- Immediate incident response
- Critical system prioritization
- Escalation to senior engineers
- Real-time status dashboards

16/7 Extended Support

Extended Business Support

- 16 hours/day, 7 days/week
- Extended coverage window
- Immediate incident response
- Critical system prioritization
- Escalation to senior engineers
- Real-time status dashboards

8/5 Business Hours

Standard Business Coverage

- 8 hours/day, 5 days/week
- Business hours response
- Next-day resolution targets
- Scheduled maintenance windows
- Comprehensive reporting
- Regular service reviews

Custom Hybrid Model

Tailored to Your Needs

- Customized coverage hours
- Mixed onshore/offshore teams
- Flexible escalation paths
- Seasonal support adjustments
- Project-based enhancements
- Dedicated account management

Our AI-Enhanced Methodology

Proven approach combining industry best practices with intelligent automation

1

Intelligent Assessment

AI-powered comprehensive analysis of your IT environment to establish baseline and optimization opportunities.

2

Strategic Design

Customized managed services strategy with AI-driven operational models aligned with business objectives.

3

Automated Implementation

Seamless implementation with AI-powered automation tools and integration with existing infrastructure.

4

Continuous Optimization

Ongoing optimization through AI-driven analytics and continuous service improvement.

Transformational Migration Benefits

Quantifiable outcomes that drive business value and competitive advantage



40% IT Cost Reduction

Significant cost savings through automation, optimization, and efficient resource management.



75% Faster Issue Resolution

AI-powered automation and expert support dramatically reduce resolution times.



60% Productivity Improvement

Enhanced IT performance directly translates to improved business productivity.



90% Reduced Security Incidents

Proactive security monitoring and AI threat detection prevent security breaches.



85% Proactive Issue Prevention

Predictive analytics identify and resolve issues before they impact business.



50% Faster Innovation

Focus internal resources on innovation while we manage your IT operations.

Ready to Transform Your IT Operations?

Let our AI-powered managed services experts optimize your IT infrastructure and accelerate your business growth

Start Your IT Transformation



Korcomptenz

Korcomptenz is a total technology transformation provider that partners with clients to improve their digital experience and insight. We unlock the power of technology in the areas of ERP, CRM, infrastructure management, cloud, data and AI to empower our clients with intelligent and experiential solutions. We **#FocusOnYou**

Discover how we **#FocusOnYou** at www.korcomptenz.com

USA • CANADA • INDIA • UAE



Get in touch with us:

+1 (973) 601 8770 | sales@korcomptenz.com



Copyright © 2025 Korcomptenz Inc