



Korcomptenz



POINT OF VIEW

When Your SAP Demands Outgrow Your COE Capacity

Add specialist SAP capacity when you need it, without giving up internal ownership or carrying permanent peak-demand costs.

SAP COE EXTENSION

Keep your SAP COE in control. Add governed capacity around it when and where you need it.

The proposition is not more resources. It is more control, more capacity and a better operating model.

THE PRESSURE

The COE was built to own SAP. It was not built to absorb every peak at once.

Large SAP organizations increasingly have to run the live estate, stabilize recent go-lives, deliver releases and enhancements, support current rollout waves and prepare the next entities – often with the same small group of senior people.

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Demands competing for the same team

Run. Improve. Transform. Prepare. When all four peak together, scarce architects, functional leads and business SMEs become the constraint.

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Why Permanent Hiring Is Not the Answer

Demand for specialist skills changes by release, module, rollout and stabilization phase. Hiring every capability permanently creates a cost base designed for the busiest month of the year.

WHAT OFTEN HAPPENS

- Senior SMEs become the default escalation path for everything.
- Backlogs grow after go-live while the transformation team moves to the next wave.
- Regions improvise because governance cannot keep pace.
- Premium SI resources remain attached to work that no longer needs transformation economics.

WHAT THE ENTERPRISE ACTUALLY NEEDS

- Elastic capacity around releases and rollout peaks.
- Specialist judgment without permanent specialist headcount.
- A governed path for smaller enhancements, testing and remediation.
- One control model that protects standards across live and transforming entities.

THE CAPACITY CHALLENGE

The customer wants to keep its SAP COE. The challenge is giving that COE enough scale to succeed.

HOW COE EXTENSION WORKS

Extend Your COE. Keep Ownership In-House.

The COE Extension is a governed layer around the customer's internal SAP organization. The customer keeps ownership of architecture standards, business decision rights, priorities and institutional knowledge. Korcomptenz adds accountable capability where the COE needs more depth, throughput or operating discipline.



Advisory & governance

- ▶ Architecture and design reviews, SAP roadmap guidance, global-template principles, BTP and integration guardrails.

Program & release control

- ▶ Work intake, prioritization, integrated planning, RAID, dependencies, release calendars and executive reporting.

Functional & technical delivery

- ▶ Module support, configuration, localization, ABAP, Fiori, BTP, interfaces, remediation and development backlog.

Testing & quality

- ▶ SIT, regression, automation, UAT enablement, defect governance and release assurance.

Integration & data

- ▶ Interface changes, monitoring, data quality, reconciliation, migration support and reusable integration patterns.

Run + improve

- ▶ Hypercare, stabilization, enhancement backlog, small projects, automation and continuous-improvement roadmap.

This is not body shopping. Resource composition is how the service is delivered. The proposition is the management layer around that capacity: ownership, governance, quality controls, knowledge continuity and accountable scope.



WHAT CHANGES FOR YOUR COE

Separate the work that must be owned internally from the work that must simply get done well.

A stronger COE does not mean internal teams do everything. It means the enterprise is deliberate about where scarce internal judgment is used and where managed execution can create leverage.

Protect scarce internal capacity

Move repeatable execution, regression, coordination, backlog administration and routine remediation away from senior SMEs so they can focus on decisions, architecture, business acceptance and change.

Protect the global SAP model

Use common release controls, reusable development patterns, test packs, integration standards and rollout assets to keep entities aligned while still allowing controlled localization.

**Control**

One view of work intake, ownership, priorities, dependencies and risk across towers and entities.

**Quality**

Repeatable design, build, test and release disciplines with senior review before changes reach production.

**Cost**

Use senior judgment where it matters and efficient execution where work is repeatable; flex specialist capacity instead of carrying peak headcount year-round.

**Continuity**

Keep reusable assets, standards, documentation and lessons learned inside a governed operating model rather than losing them at each project transition.

**Continuous value**

Create a mechanism to move SAP from reactive support toward planned optimization, automation and measurable improvement.

THE OUTCOME

From a COE that absorbs work to a COE that governs an enterprise SAP capability.

HOW TO START

Extend one bottleneck first. Build the model from there.

Because the service is modular, customers do not need to redesign the entire COE to begin. A focused tower or recurring pain point can become the first proof point.



RECOMMENDED NEXT STEP

SAP COE Capacity & Control Baseline

Map where demand is exceeding internal capacity, where premium resources are being used inefficiently, where governance is fragmenting, and which capability tower would create the fastest operating leverage.



Extend the COE you want to retain.



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Thank you for reading

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