



Korcomptenz



POINT OF VIEW

UAT Should Validate the Solution, Not Debug It

How an independent quality-engineering layer can protect business SME time, improve first-time quality and give leaders stronger evidence before release or go-live.

SAP TESTING & QUALITY ENGINEERING

Make release readiness an evidence-based decision, not a last-minute judgment.

The goal is not to find more defects. It is to remove more uncertainty before the business accepts the release.

WHY WEAK TESTING BECOMES A BUSINESS PROBLEM

When UAT becomes the first real end-to-end test, the business pays for it.

Testing is often distributed across the implementation SI, customer IT, business users and third parties.

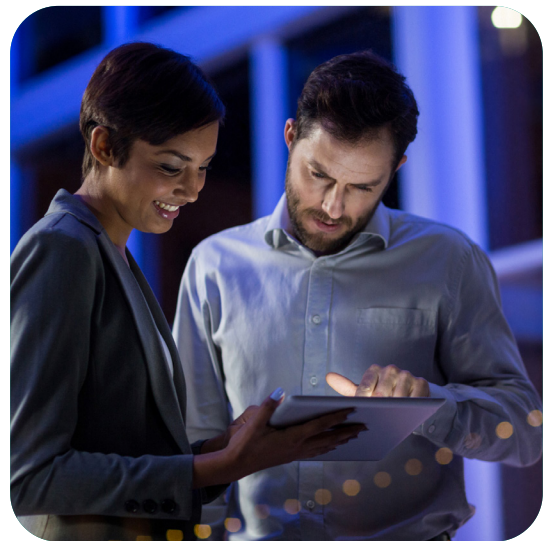
Everyone owns a piece. No one owns the quality view.

Business SMEs become test administrators

They spend time preparing scripts, finding data, repeating regression, logging defects, chasing retests and reconciling status instead of making business decisions.

UAT starts with avoidable friction

Unstable builds, unclear scenarios, poor test data and incomplete prerequisites turn business acceptance into late-cycle discovery.



BUILD

Looks complete

Configuration and unit-level validation finish.



UAT

Reality appears

End-to-end process, integration and data issues surface.



GO-LIVE

Risk transfers

Residual quality problems become business disruption.

The value of testing is not how many defects it finds. It is how much uncertainty it removes before the business accepts the release.

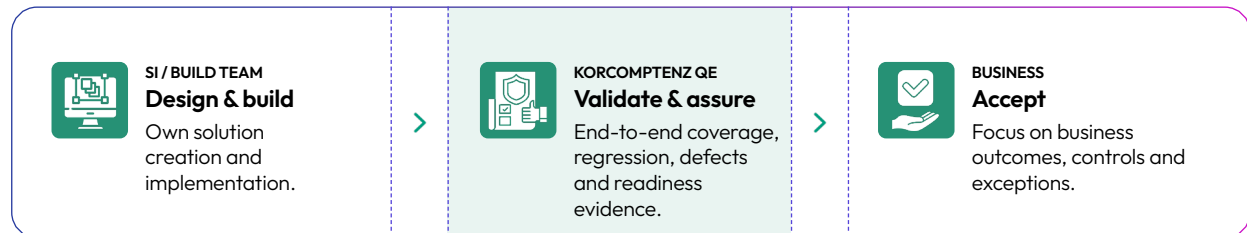
THE GO-LIVE QUESTION

Are we genuinely ready to release - and what residual risks are we choosing to accept?

HOW INDEPENDENT QUALITY ENGINEERING WORKS

Validate the Solution Before It Reaches UAT

Korcomptenz provides a managed quality-engineering capability that can sit alongside an existing implementation SI. Independence is not an adversarial audit. It is an additional layer of validation, capacity and consolidated readiness evidence.



Test strategy

Scope, levels, entry/exit criteria, traceability, environments, data, schedule and reporting.

SIT & end-to-end

Cross-module, cross-system and critical business-process validation before UAT.

Regression

Reusable packs that protect existing functionality across releases, fixes and rollout waves.

UAT enablement

Business-language scenarios, prerequisites, data coordination, support, evidence and retest orchestration.

Defect governance

Severity, evidence, ownership, aging, root cause, retest and closure discipline.

Quality analytics

Coverage, pass rates, leakage, defect themes and residual risk for program leadership.

Automation is selective, not ideological. Automate stable, repeatable scenarios where speed and reuse justify the investment; do not automate for its own sake.

MAKE UAT WORK BETTER FOR THE BUSINESS

Let Business Users Validate the Solution, Not Manage the Testing Process

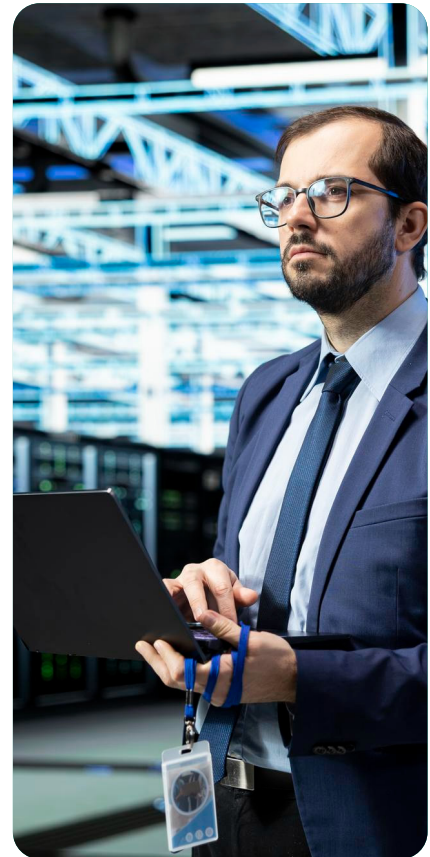
UAT is often the first moment the wider business experiences a transformation. A chaotic UAT cycle can damage confidence even when the underlying program is recoverable.

BUSINESS SME TIME GETS CONSUMED BY

- ▶ Script preparation and test logistics.
- ▶ Repeatable regression of unchanged processes.
- ▶ Defect evidence, routing and follow-up.
- ▶ Repeated retesting before fixes are truly ready.
- ▶ Manual status reconciliation.

BUSINESS SME TIME SHOULD GO TO

- ▶ Business acceptance and controls.
- ▶ Complex or exceptional process scenarios.
- ▶ Prioritizing business-critical issues.
- ▶ Go / no-go decisions and accepted risk.
- ▶ Change adoption and operational readiness.



Higher first-time quality

Stronger SIT and entry criteria mean fewer avoidable defects reach business users and fewer cycles are spent rediscovering the same problems.

Objective release confidence

Leadership sees what passed, what is blocked, what remains open, where risk is concentrated and what exceptions are being accepted.



COVERAGE

Critical business scenarios
and traceability



QUALITY

Defect leakage and
reopen rate



UAT

Blocked tests, SME
hours, cycle time



RELEASE

Residual risk and
post-release incidents

HOW TO START

Start with Quality Engineering Without Changing Your SI

You do not need to change the implementation model to create a stronger quality layer. Korcomptenz can own the agreed testing scope while the incumbent SI continues to design and build.

Independent transformation testing

Own agreed testing levels across an active S/4HANA program.

Regression-as-a-Service

Ongoing managed regression across releases, fixes, enhancements and rollout waves.

UAT enablement

Prepare and orchestrate UAT so business users can validate efficiently.

Testing + automation

Managed manual execution plus targeted automation for high-value repeatable scenarios.

Quality governance

Defect discipline, dashboards, readiness assessment and senior quality review.

Post-go-live assurance

Regression and release validation for the live SAP estate after transformation.

RECOMMENDED NEXT STEP

Test & Release Readiness Baseline

Assess end-to-end coverage, UAT entry quality, regression maturity, defect governance, business SME burden and the evidence currently used to support go-live decisions.



Make readiness a decision, not a feeling.



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Thank you for reading

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